At YMCA Neath we are committed to protecting and respecting your privacy. Whenever you provide any personal information to us, we will treat your information in accordance with this privacy policy and in accordance with the Data Protection Act 1998.

We use cookies on our websites. By using our website, you agree to this policy and you consent to our use of cookies in accordance with the terms of this policy.

## Personal information we may collect

When you donate, register online, buy merchandise from our online shop, take part in a sponsored event, contact us, receive donations from us or interact with us in any other way, YMCA Neath may receive personal information about you, such as your name, address, telephone number, email address, debit/credit card or direct debit details.

## How we use your information

We will use your information in a number of ways, such as processing a donation that you have made, processing an order from our online shop, sending you information about YMCA, sending you communication you have subscribed to or responding to correspondence you have sent to us.

We will not contact you for marketing purposes unless you have given your express consent. You also have the right to advise us at any time if you no longer wish to receive any further communications from us that you might have consented to.

# Disclosure of your information

We will keep your personal information confidential and will not disclose it to any third party without your consent, unless we are obliged to do so by law.

We sometimes use third parties to process your information on our behalf (for example, to process a donation). However, we require them to keep your information secure and not to use it for their own business purposes.

## Accessing and updating your personal information

You can ask us what information we hold about you by contacting us.

Write to YMCA Neath, Lletty Nedd, Pen Y Dre, Neath SA11 3HG. Please also help us to keep your information up to date by letting us know of any changes using the contact details above.

#### **Cookies**

YMCA Neath uses cookies (small text files) to monitor browsing preferences in order to make a user's experience more efficient and to provide us with the basic visitor statistics for analysis.

We use Google Analytics cookies to collect anonymous traffic data, such as page visit information, where the visitors to the site had come from and the browser and operating systems used. This information is stored by Google and subject to their <u>privacy policy</u>.

The site also makes use of session cookies. Those cookies are necessary for site functionality and contain no personally identifiable information. They are deleted when the browser is closed.

Please note, that you can delete any cookies that are already stored on your computer. Please refer to the instructions for your browser or file management software on how to do so.

For more information about cookies, including how to block or delete them, visit aboutcookies.org

### Third party websites

From time to time, this website may also include links to other websites. These links are provided for your convenience to provide further information. This policy only applies to this site, so if you follow a link to a third party site, please make sure you read the privacy policy on that site.

### Changes to this privacy policy

Any changes to this policy will be posted on this page, so please check back from time to time.

### Contacting us

Our website is owned and operated by YMCA Neath, Lletty Nedd, Pen Y Dre, Neath SA11 3HG. Email: <u>info@neathymca.org.uk</u> Telephone: 01639 769315.